

The Valencian LGBTI (lesbian, gay, bisexual, trans and intersex) equality law, which was passed in November 2018, provides for the implementation of a public service that addresses the reality and needs of this group and advances in promoting the defence of their rights and in the fight against the discrimination they may suffer in social, rural, cultural, employment, health and educational spheres.

This is the objective behind the creation of **ORIENTA**, the **comprehensive LGBTI office** of the Generalitat Valenciana, which initially has offices in the cities of València, Alacant and Castelló, with a plan to expand its presence to other municipalities, as well as having mechanisms for providing remote attention.

ORIENTA's offices are attended by its professionals, both in the service's physical offices, as well as by telephone or email.

Alacant

Avenida de Jaime II, 76 - local 6. 03004 Alacant.

Email: orienta-alc@gva.es

Castelló

Calle Camino San José, 5 - bajo F. 12005 Castelló.

Email: orienta-cs@gva.es

València

Calle Paco Sanz, 1, baix. 46017 València.

Email: orienta-vlc@gva.es

Opening hours:

Monday to Friday from 10am to 2pm.

Tuesday, Wednesday and Thursday from 4pm to 7pm.

Free phone: 900 10 10 15



Comprehensive LGBTI office



**Comprehensive
LGBTI office**



WHAT IS ORIENTA?

It is an advice and support service for people belonging to the LGBTI community, as well as for their families and close friends, who require specific attention appropriate to their needs.

The offices, which are staffed by multidisciplinary professionals with experience in LGBTI issues, also offer information and advice to any professionals and public administrations that may require it.

ORIENTA SERVICES

ORIENTA's offices are a public service in partnership with specialised organisations, which offer the following services free of charge:

- Psychological counselling, both individually and as a couple or in a group.
- Individualised social care itineraries, including personalised accompaniment.
- Legal support on issues related to LGBTI issues (marriage, parenthood, registration modification for trans people, etc.).

- Care for LGBTI children and adolescents, as well as their families.
- Career and educational guidance, especially for trans people.
- Advice to LGBTI migrants on the possibilities of regularising their situation and requesting asylum.
- Care and help for victims of intra-gender violence (in same-gender couples).
- Attention and help for victims of discrimination and hate crimes due to LGBTIphobia.

